



10 Church Street
Lynn, Massachusetts 01902

Executive Director
Charles Gaeta

Comment/Feedback Form

- **Date of Visit/Call** _____
- **Department Visited/Called** _____
- **Name of Employee (if known)** _____
- **What was the purpose of your visit/call** _____

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- **Did you have an appointment** Yes or No
 - **Were you on time** Yes or No
 - **Was the wait time acceptable** Yes or No
 - **Were you greeted in a friendly manner** Yes or No
 - **Did you find the staff knowledgeable and helpful** Yes or No

- **Suggestions/comments** _____

- **Contact info. (optional)** _____

Mail to the address above or email to helpLHAND.org ATTN: Lisa

Thank You